Document Owner	Head of Supply Chain	
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Prepared By	Billy Mallinson, Head of Supply Chain	
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1. PURPOSE AND APPLICATION

This policy establishes a framework for fostering continuous improvement among our suppliers to enhance quality, efficiency, sustainability, and overall performance. The goal is to build long-term partnerships that drive mutual success.

2. POLICY STATEMENT

This policy applies to all suppliers providing goods and services to Systems Engineering & Assessment Ltd. It covers areas such as product quality, delivery performance, cost efficiency, ethical practices, and sustainability efforts.

3. PRINCIPLES

3.1. Collaboration

We work with suppliers to identify areas for improvement and implement best practices.

3.2. Transparency

Open communication is encouraged to address challenges and share performance expectations.

3.3. Innovation

Suppliers are encouraged to adopt new technologies and methodologies that enhance performance.

3.4. Sustainability

Environmental and social responsibility are key factors in evaluating supplier performance.

4. CONTINOUS IMPROVEMENT EXPECTATIONS

Suppliers are expected to:

- Regularly measure, assess and improve their processes, quality, and efficiency.
- Participate in performance reviews and corrective action programs as necessary.
- Engage in training and development initiatives to stay aligned with industry best practices.
- Implement sustainable sourcing and production methods.

- Maintain compliance with all regulatory and contractual requirements.

5. PERFORMANCE MONITORING AND EVALUATION

Systems Engineering & Assessment Ltd will measure and evaluate supplier performance based on key metrics, including:

- Quality and defect rates.
- On-time delivery performance.
- Cost competitiveness.
- Compliance with ethical and sustainability standards.
- Responsiveness to corrective actions and improvement initiatives.

6. SUPPLIER DEVELOPMENT PROGRAMS

Suppliers failing to meet expectations may be required to:

- Develop and implement corrective action plans, sometimes in collaboration with Systems Engineering & Assessment.
- Participate in remediation programs.
- Undergo re-evaluation or audits.
- Face possible reduction or termination of business relationships if improvements are not made
- When engaged with a supplier on improvement activities, SEA shall manage these activities via a “Continuous Sustainable Improvement Plan” which SEA shall share and review with the supplier regularly.

7. REVIEW AND UPDATES

This policy will be reviewed periodically to ensure its continued effectiveness and alignment with Systems Engineering & Assessment Ltd.’s strategic goals.

8. LIABILITY

Systems Engineering & Assessment Ltd will not be liable for any damage, harm or costs arising from any advice or support given in support of these or any other improvement activities.

9. TRACEABILITY

Version Number	Issue Date	Summary of Changes
1	17 Aug 2026	First Issue transferred as is from POL033 as part of BMS 2.0 migration. No content changed – standing approval to transfer without re-review and approval if no content altered.